

## Quality management, environmental and security policy

With its century-old heritage in the manufacture of books and printed materials, Gyomai Kner Printing House commits itself to:

- achieve its long-term goals by the ongoing development of its EU-conform quality, environmental, occupational health and security management systems;
- serve its customers in a flexible manner, by offering competitive prices;
- continuously improve the quality of its products, by catering to the needs and requirements prevailing on the market from time to time;
- endeavour to establish good industrial relations with its customers and suppliers, and expects its suppliers to make efforts to improve their processes and comply with environmental, occupational health and security requirements;
- achieve the technical quality by implementing state-of-the-art technologies;
- endeavour to reduce the use of hazardous material and the associated emission rates, the environmentally harmful effects, with special regard to noise and air pollution and separate waste collection;
- put great emphasis on the prevention of pollution, in order to improve environmental performance:
- ensure the collection and disposal of hazardous and non-hazardous waste generated in the course of its operations in compliance with the laws;
- ensure a safe work environment which does not to present a safety concern for health;
- permanently update the knowledge base of its employees and continuously strive to create
  a conscious, environmentally sound corporate culture, by offering ongoing training;
- involve its employees in the improvement of its processes, and efficiency;
- comply with the legal and other requirements.

The comments of our business partners are welcome, we measure customer satisfaction, since these enable us to meet the permanently changing needs of our customers. Continuing the Knertraditions is a priority for both the management and all the employees, just as identifying with the Corporate goals.

"Being a printer is not my real purpose in life. I seek to serve others."

Imre Kner

Gyomaendrőd, 21 August, 2018 Tamás Erdős CEO